

Application - Customer Authority

Agreement with ICT Communications [ABN: 88 684 890 088].

Authority to transfer / connect services and service numbers

I, the customer, hereby apply for the supply of telecommunications services from ICT Communications (ABN 88 684 890 088) ("We", ICT Communications), as set out in this application and its attachments ("Services"), according to the terms of

ICT's Full Standard Form of Agreement (SFOA), which bound by: Further, in relation to the transfer to ICT of Fixed Line, Mobile, Inbound and Data Services Numbers (as set out in this application and its attachments) from my current provider (Existing Services and Existing Service Numbers").

I agree to the following conditions:

1. I authorise the transfer of the Existing Services and Existing Service Numbers from my current provider listed on the application and its attachments ("Current Provider") to ICT Communications.
2. I have the authority as a lessee of the Existing Services and Existing Service Numbers, or as authorised agent for the lessee, to request the transfer of the Existing Service and Existing Service Numbers to ICT Communications.
3. I acknowledge that transferring the Existing Service Numbers to ICT Communications may result in disconnecting the Existing Services (including services related to the Existing Service Numbers) and may also result in finalisation of my account with my Current Provider.
4. The Existing Services and Existing Service Numbers will be transferred with their current status. I acknowledge that by transferring my Existing Services and Existing Service Numbers I may lose services, functions and facilities provided by my Current Provider and that new services will be provided by ICT Communications.
5. I acknowledge that any incentives and benefits I may receive from my Current Provider in relation to my existing Services will not be available after the transfer to ICT Communications.
6. The Existing Services and Existing Service Numbers will remain active with my Current Provider and my Current Provider will continue to provide me with the Existing Services until the transfer to ICT Communications has been completed.
7. I will be responsible to my Current Provider in relation to any changes incurred prior to my Existing Services transferring to ICT Communications.
8. I acknowledge that I may have rights and obligations to my Current Provider after the transfer of the Existing Services and Existing Service Numbers to ICT Communications has been completed and that is my responsibility to check the terms and conditions of my existing contracts.
9. I will contact my Current Provider in relation to any faults until such time as the transfer of my Existing Services is effective.
10. I understand that my Current Provider allows ICT Communications to request my current network provider to access and use the account numbers relating to my Existing Service Numbers for the purpose of transferring my Existing Services to ICT Communications.
11. Who, and any other carrier or supplier of telecommunications services, may exchange call charges, account and other information. You appoint us as your agent for this purpose and to action any necessary transfer process and to complete any documentation for these purposes.
12. I confirm that the Existing Service Numbers listed on this application form and its attachments are correct and correspond with those I am requesting to be transferred to ICT Communications and I Indemnify ICT Communications for any loss or damage suffered by it as a result of the Existing Numbers being incorrect.
13. If client is still on contract, an Early Termination Payments will apply. Client will be charged \$50 per service times number of months remaining in the contract, capped at \$600 per service.
14. We will charge a Termination Fee of \$300 Ex GST unless we are notified one month in advance of your intention to leave ICT Communications regardless of whether you are currently on contract or not.

I have read, understood and accept the above conditions and the terms of Star Telecom's SFOA for all Services listed on this application and its attachments including the term of agreement(s).

Customer Authorisation

Business / Company Trading Name

ABN / ACN

First Name

Surname

Position

Customer Signature

Date

Fixed Line Services Application Form

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Section 1: Customer Details

Existing Customer New Customer

Section 2a: Existing Customers (Proceed to Section 3 After Completion)

Account Name _____ Account Number _____

Section 2b: New Customers

Company Application

Company Name _____ ACN _____

Trading As _____

Proprietor Application | Individual Application

Title _____ First Name _____ Surname _____

Business / Trading Name _____ ABN _____

Drive License (Individuals) _____ Date of Birth _____

Section 3: Service Address Details

Street / Service Address. Please include number/ unit / suite details. PO Box not permitted

Suburb _____ State _____ Postcode _____

Contact Name _____ Position _____

Phone _____ Fax _____ Mobile _____

Email (Support) _____ Email (Billing) _____

Section 4: Billing Address Details (If different from above)

Street / PO Box Address _____

Suburb _____ State _____ Postcode _____

Customer Signature _____ Date _____

Office Use Only

Sales Person _____ Sales Code _____

Account Number _____ Date Received _____

